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# Porcelain Care & Maintenance Guide

# **Everyday Cleaning**

Caesarstone Porcelain surfaces require very little maintenance to keep them looking like new. For everyday, routine cleaning of Caesarstone Porcelain we recommend wiping the surface with warm soapy water (a mild detergent) and a clean damp cloth, or use our convenient Caesarstone<sup>®</sup> Spray Cleaner. Do not use the cloth you use to wash the dishes, as it may transfer oils and other contaminants to the Caesarstone Porcelain surface.

As Caesarstone Porcelain is virtually non-porous, it will keep the integrity or the surface (Honed or Ultra Rough) which will never need polishing or sealing. Never attempt to polish the surface and avoid prolonged rubbing in one spot when cleaning.

#### **Caesarstone® Cleaning Products**

Caesarstone<sup>®</sup> has developed a range of specially formulated cleaning products designed to keep your porcelain surfaces looking their best. Caesarstone<sup>®</sup> Cream Cleanser and Spray Cleaner are available to purchase through our online shop: **caesarstone.com.au/shop/** 



# **Cleaning Reference Guide**

Substance	Caesarstone <sup>®</sup> Cream Cleanser	Methylated Spirits	Caesarstone <sup>®</sup> Spray Cleaner
Red Wine	$\checkmark$		$\checkmark$
Beetrot	$\checkmark$		$\checkmark$
Coffee / Tea	$\checkmark$		$\checkmark$
Cordial	$\checkmark$		$\checkmark$
Spices	$\checkmark$		
Food Oils			✓
Glue / Silicone / Paint		$\checkmark$	

To remove adhered materials like food, gum and nail polish, first scrape away the excess with a putty knife. If there are any grey metal marks on the surface, use a small amount of Caesarstone Cream Cleanser on the light blue sponge side of 3M<sup>™</sup> scrubber, gently rub over the mark and thoroughly rinse with warm water to remove it.

If you have stubborn marks which still can't be removed, view our online Frequently Asked Questions or contact us on 1300 119 119 for further advice.

#### Tough? Yes. Indestructible? No.

As with any surface, Caesarstone Porcelain can be permanently damaged by exposure to strong chemicals and solvents that undermine its physical properties. **Do not use products that contain hydrofluoric acid or materials containing it. Avoid all contact with highly aggressive cleaning agents like oven cleaners that have high alkaline/pH levels**. Should the surface be accidentally exposed to any of these damaging products, rinse immediately with water to neutralize the effect.

# **Heat Resistance**

Caesarstone Porcelain is heat resistant; a hot pot or pan can be placed on a Caesarstone Porcelain surface without causing damage.

We recommend that all heat emitting appliances such as pizza ovens, electric frying pans and slow cookers are placed on a wooden chopping board.

# **Food Preparation**

We always recommend cutting on an appropriate cutting board and never directly on the Caesarstone Porcelain surface to avoid blunting kitchen knives or damaging the surface of your bench top.

# **Warranty Registration**

Be sure to register your Caesarstone product.

Complete your Lifetime Warranty registration online at caesarstone.com.au/warranty-form/ to receive a complimentary Caesarstone<sup>®</sup> Cleaning Kit to help maintain your surface for years to come.



# How to use Caesarstone® Cream Cleanser

To give your Caesarstone Porcelain surface a thorough clean or for removal of extra stubborn marks or spills, we recommend using Caesarstone<sup>®</sup> Cream Cleanser and a 3M<sup>™</sup> Scotchbrite<sup>™</sup> Non-Scratch Foam Scrub which can be used without damaging the stone.

We suggest using this cleaning process regularly depending on the amount of traffic, use and surface application.

- Apply a generous amount (2 teaspoons) of Caesarstone<sup>®</sup> Cream Cleanser directly to the warm water drenched 3M<sup>™</sup> Scotchbrite<sup>™</sup> foam scrubber. Then squeeze the scrubber gently to work it into a thick foam lather.
- 2. Then use the lathered 3M<sup>™</sup> Scotchbrite<sup>™</sup> Non-Scratch Foam Scrub to gently clean the surface in a circular motion using a flat open hand and being cautious not to apply excessive pressure or rub in one spot for too long. Leave the lathered soap mix on the surface for up to two minutes.
- 3. Then remove all excess suds before thoroughly rinsing the surface with warm water and a microfibre cloth or soft clean towel.
- Finally gently buff the surface dry with a soft clean towel or cloth.
  The 3M<sup>™</sup> Scotchbrite<sup>™</sup> foam scrub can be squeezed & rinsed out, dried and used again for cleaning the Caesarstone Porcelain surface.





For design ideas, information and for your nearest showroom, visit us at: **www.caesarstone.com.au** or call us on **1300 119 119.** 

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